# PREVENTING AND ENDING STREET HOMELESSNESS, ONE PERSON AND ONE NEIGHBOURHOOD AT A TIME



# FOSTERING SYNERGY THROUGH A COLLABORATIVE APPROACH

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#### Fusing

## DIRECT INTERVENTIONS (BUILDING PROTOTYPES), LITIGATION & LEGAL ADVICE,

AND

EVIDENCE-BASED RESEARCH & DOCUMENTATION

#### STRATEGIC OBJECTIVES

- 1. Reducing the no of older homeless persons and persons with chronic mental illness living on the streets (prevention, interventions & prototypes)
- 2. Providing on-going holistic support in re-integrating homeless persons into communities (interventions & prototypes)
- 3. Advancing the land and housing rights of urban dwellers in precarious housing, generally, but also in specific neighbourhoods / buildings (prevention)
- 4. Strengthened organizational and management infrastructure to end homelessness (organizational capacity, advocacy & policy work)
- 5. Supporting the above through evidence-based research and documentation (research & documentation)

### CENTERING VOICES -KNOWLEDGE; EXPERIENCE; INSIGHTS; PRIORITIES; CRITIQUE -COMING FROM THE COMMUNITIES BEING SERVED

## 1 SHAPING HOMELESS POLICY & PRACTICES IN OUR CITY: 2015-2019

TSHWANE HOMELESS SUMMIT (2015): 50% OF 300 PARTICIPANTS TO BE (FORMER) HOMELESS PERSONS; WORLD CAFÉ STYLE, INTERACTIVE POLICY SUMMIT

World homeless day (annually on 10 October): interactive conversations involving people with lived experience, practitioners, city officials & researchers

Tshwane homeless count (2022): importance in mapping sites, in access to sites and in field work to have the voices of homeless individuals at the table

LEGAL INTERVENTIONS: PREVENTING EVICTIONS; LAWYERS BRIEFED BY COMMUNITIES; CREATING PRECEDENT CASES

#### **2** TSHWANE URBAN ACTIVIST SCHOOL

#### BUILDING ON THE AGENCY PRACTICED BY COMMUNITY-BASED LAND & HOUSING ACTIVISTS

- ACROSS COMMUNITIES LOCAL PEOPLE TAKE ACTION ABOUT THEIR HOUSING AND LAND ISSUES: OFTEN LOTS OF PASSION WITH LIMITED CAPACITY
- HOSTING SMALL COHORTS OF 30-35 PEOPLE OVER 5-MONTH PERIOD DEALING WITH TOPICS SUCH AS UNDERSTANDING LAND AND HOUSING RIGHTS; COMMUNITY ORGANISING; BUILDING CAMPAIGNS; LITIGATION & LEGAL WORK; STRATEGIC PLANNING
- COMMUNITY LEADERS ANALYSE THEIR OWN CONTEXTS & ARE SUPPORTED AS THEY DEVELOP ADVOCACY STRATEGIES TO ADDRESS THEIR LAND AND HOUSING ISSUES
- ➤ E.G. INFORMAL SETTLEMENT UPGRADING; PREVENTING EVICTION; SECURING LONG-TERM TENURE
- BUILDING COALITIONS BETWEEN DIFFERENT COMMUNITIES
- > PEER-TO-PEER SUPPORT
- > CURRENTLY BUILDING A COLLECTIVE CAMPAIGN AIMED AT THE MAYOR'S OFFICE

# 3 THE NATURE OF COMMUNITIES BEING CREATED (SHELTERED HOUSING; TRANSITIONAL HOUSING; HOUSING FIRST MODELS)

- INVITING PEOPLE INTO COMMUNITIES WITH THEIR OWN AGENCY, STRENGTHS & POSSIBLE CONTRIBUTIONS
- HAVING TO BE INTENTIONAL ABOUT ALLOWING VOICES OF COMMUNITY MEMBERS TO BE HEARD!
- ENCOURAGING COMMUNITY MEMBERS TO SERVE AS VOLUNTEERS: IN THAT WAY THEY PARTICIPATE IN SHAPING AND INFLUENCING DECISIONS AND APPROACHES TO OUR WORK
- ENCOURAGE COMMUNITY MEMBERS TO PARTICIPATE IN ALL ORGANISATIONAL EVENTS (SPECIAL DAYS; FESTIVALS; ETC)
- CREATING SPACES WHERE VOICES CAN BE HEARD, E.G. THINK TANKS ABOUT ISSUES AFFECTING PEOPLE; REFLECTIVE SPACES IN WHICH STAFF & COMMUNITY MEMBERS CONSTRUCT SOLUTIONS TOGETHER; EVALUATIVE FEEDBACK MEETINGS WHERE COMMUNITY MEMBERS CAN OPENLY REFLECT ON QUALITY OF CARE & IMPACT OF PROGRAMMES
- INVOLVING COMMUNITY MEMBERS IN ADVOCACY AND LOBBYING WORK OF ORGANISATION
- INVOLVING COMMUNITY MEMBERS IN TRAINING SPACES WHERE THEIR VOICES AND NEW SKILLS CAN FUSE
- IN RESIDENTIAL CARE PROGRAMMES WE HAVE WEEKLY HOUSE MEETINGS, RESIDENTS PARTICIPATING IN PLANNING PROCESSES & OPEN DOOR POLICY TO BREAK DOWN POWER BARRIERS



# THE INN — HOUSING FIRST WITH OLDER PERSONS FACING HOMELESSNESS

HIGH LEVELS OF OWNERSHIP & PARTICIPATION BY THE RESIDENTS

Sharing their experience and skills in running the programme, supporting each other & keeping costs down







#### 4 TSHWANE HOMELESSNESS FORUM

Grass-root network of organisations dealing with homelessness, involving practitioners as well as people with lived experience

HAD SOME UPS AND DOWNS, BUT BOUNCING BACK NOW — WORKING TO COORDINATE SERVICES; KEEP GOVERNMENT ACCOUNTABLE; AND KEEP RESEARCHERS ON THEIR TOES!

HISTORICALLY BEEN THE PLATFORM THAT ENABLED CIVIC ENGAGEMENT & ORGANISING TO ENSURE A LOCAL MUNICIPAL POLICY ON HOMELESSNESS; AND TO ENSURE A CONSTRUCTIVE RISK REDUCTION STRATEGY DURING COVID-19 HARD LOCKDOWN IN THE CITY

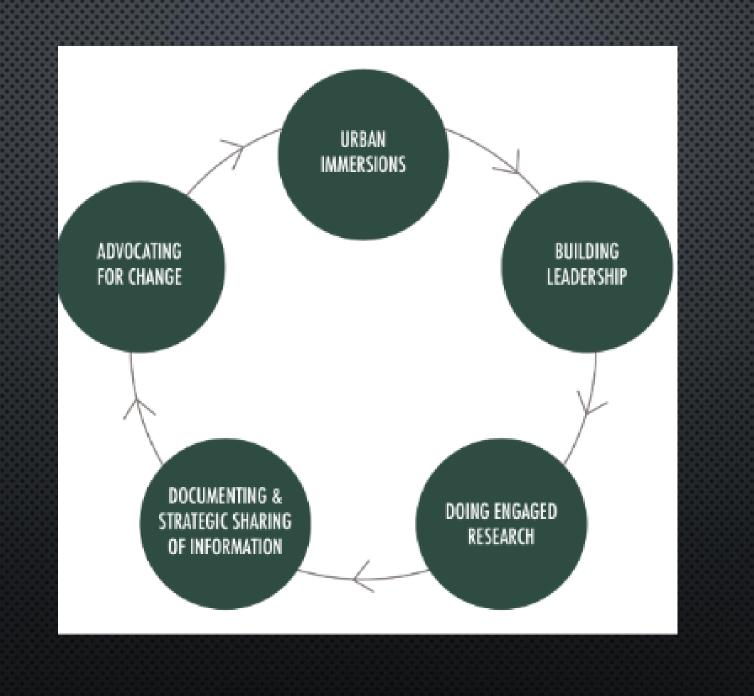
#### **COVID-19 RESPONSE**

CREATED 27 TEMPORARY COVID-19 SHELTERS IN 10 DAYS, SERVING 2000 PEOPLE, COMPLEMENTED BY PSYCHO-SOCIAL, HEALTH & FAMILY RECONCILIATION SERVICES

BROAD-BASED COLLABORATION BETWEEN CIVIL SOCIETY, THE FORUM AND ITS MEMBERS, FAITH-BASED GROUPS, UNIVERSITY PARTNERS, LOCAL AND PROVINCIAL GOVERNMENT

THE VOICES OF THOSE WITH LIVED EXPERIENCES – BOTH NOW AS PRACTITIONERS SERVING IN THIS SPACE, AND AS RESIDENTS IN THESE FACILITIES – HELPED SHAPE THE RESPONSE

SOME LASTING IMPACT – 700-800 NEW BED SPACES AS A RESULT; NEW INSTITUTIONAL INFRASTRUCTURE; A COMMUNITY OF PRACTICE CONVENING 30-35 PRACTITIONERS QUARTERLY TO SHARE LEARNING



### CONVERSATION